General Terms and Conditions DroneStock – 2026 (V8)

1. Definitions

- **DroneStock** is a trade name of BumbleB.nu B.V., located in Krommenie, Chamber of Commerce number 94135363.
- **User**: any natural or legal person who uses the Platform.
- **Customer**: User who purchases Content.
- **Consumer**: Customer who acts outside profession or business.
- **Content**: all digital files offered via the platform.
- **License**: the non-exclusive right of use granted after payment.

2. Applicability

- These Terms apply to (i) the use of the Platform, (ii) the creation and use of an account, and (iii) any purchase of Content.
- The applicability of (purchase) conditions of the Customer or third parties is expressly excluded.
- Deviations are only valid if confirmed in writing by DroneStock.
- The use of purchased Content is subject to the License Terms in addition to these Terms and Conditions. In the event of a conflict about the content or scope of the right of use, the License Terms and Conditions shall prevail.
- For the legal relationship between DroneStock and a Contributor, the Contributor Agreement applies as a special agreement. This precedence applies exclusively to that legal relationship and does not change the rights and obligations of Customers.
- A separate written custom or enterprise agreement shall prevail only to the extent that it expressly deviates from these terms or the License Terms.

3. Account and Usage

- Account information must be accurate and current; Customer is responsible for activities through its account.
- Login details are personal and must not be shared; Customer guarantees careful use.
- The automatic collection of data (scraping), automated downloads, bulk archiving, reverse engineering, or resale of Content is prohibited.
- DroneStock may block or terminate accounts in the event of (suspected) fraud, abuse or violation of these terms and conditions.

4. Conclusion of the agreement

- An agreement is concluded after successful payment.
- Obvious errors in price indication or product information may be corrected by DroneStock.
- Prices are displayed and charged in the currency stated in the offer and at checkout before payment. In a business price display, amounts exclusive of VAT are shown, with a clear indication of this. When displaying a consumer price, amounts including the applicable VAT are shown. Before payment, the applicable discount, VAT and the total amount due will be stated.
- The price of Content may vary by file. A higher sales price or a designation such as premium pricing does not give a more extensive right of use, unless this is expressly stated in the offer or in a separate agreement.
- DroneStock may change payment methods and refuse payments in the event of (suspected) fraud or abuse.
- For recurring Creator subscriptions, payments can be collected automatically via the payment service provider and payment method offered by DroneStock. The specific terms for Creator plans, renewal, modification, and termination are included in the Contributor Agreement.

5. Delivery and right of withdrawal

- After confirmation of the full payment, Content will be made available digitally via a download option and/or the Customer's account.
- The delivered file is the sales file described with the offer. This can be a version of the source file selected, shortened or technically edited by DroneStock or Contributor. A right to the raw source file exists only if this is explicitly stated.
- Previews can include lower resolution, compression, or a watermark. The characteristics of the sales file stated in the offer remain decisive. This provision does not limit any legal rights of Consumers if the Content provided does not comply with the agreement.
- A download link may be valid for a limited time. The validity of the License is independent of the availability of a download link or the possibility of re-downloading the file at a later date. The Customer is advised to keep the supplied file and the license certificate itself safe. No unlimited archive or re-download service is promised unless separately agreed. Legal delivery and repair obligations continue to apply.
- A Consumer loses the right of withdrawal for digital content only when the legal conditions are met. This includes prior express consent to delivery during the withdrawal period, acknowledgement of the loss of the right of withdrawal as soon as the delivery begins and the required confirmation on a durable medium.
- The expiry of the right of withdrawal does not limit any statutory rights in the event of defective or incorrectly delivered Content.

6. License

- After payment, Customer will receive a non-exclusive, non-transferable and non-sublicensable License.
- Ownership of the Content is not transferred; only a right of use is granted.
- Not allowed are, among other things: (i) resale or sub-license, (ii) offering as stock or inclusion in (AI) datasets/'training sets', (iii) inclusion in templates or digital products for resale, (iv) use in logos/trademark registrations, (v) misleading, unlawful or harmful use.
- All intellectual property rights remain with DroneStock and/or its licensors. Customer does not remove watermarks/metadata if any.

7. Volume prices and volume discounts

- DroneStock can apply graduated pricing, volume discounts, or limited-time price promotions.
- Graduated prices are only valid at the time of purchase.
- Previous or future purchases do not entitle you to any additional discount, refund or set-off.
- DroneStock is allowed to change pricing structures, tiers and discount models.

8. Real Estate and Location Usage

- Content may not be used in a manner that misrepresents the current state, ownership or purpose of a location.
- Content must not be used as the sole source of factual information in real estate transactions, investment decisions, or project development.
- DroneStock does not guarantee that the circumstances under which Content has been produced are still current.

9. Sensitive applications

- Content may not be used in pornographic expression, deceptive context, medical or legal claims, or in a manner that creates negative associations with persons, locations, or authorities.
- Use in political campaigns is only permitted with the prior express written consent of DroneStock and within the limits set out therein.
- Use must not give the impression that DroneStock, BumbleB.nu B.V. or depicted authorities support a particular position.

10. Model and property releases

- DroneStock does not guarantee that model or property releases will be available for all Content unless explicitly stated.
- Customer is responsible for assessing whether additional permissions are required for the intended use.

11. Third-Party Content (Contributors)

- Some of the Content provided through the Platform may come from independent Contributors.
- Contributors act completely independently and at their own expense and risk.
- Contributors are not under the operational direction, supervision or authority of DroneStock.
- DroneStock does not act as an aviation operator, drone pilot conducting the flights, or de facto operator of drone content produced by Contributors.
- DroneStock does not actively conduct operational control over drone flights, airspace usage, permits, no-fly zones, CTR regulations, or other aviation compliance by Contributors.
- DroneStock cannot verify that Content has been lawfully created and relies on the warranties, representations, and indemnities of Contributors.
- Contributors remain fully responsible for the legality of the creation, upload, and exploitation of their Content.
- DroneStock reserves the right to moderate, restrict, refuse, remove, or terminate any Content, Contributor profiles, metadata, accounts, or platform functionalities in its sole discretion and without prior warning.
- DroneStock is under no obligation to keep, promote, or commercially exploit any specific Content, Contributors, or Contributor profiles.
- The separate Contributor Agreement applies to the legal relationship between DroneStock and Contributors. Customers' purchase and use of Contributor Content will continue to be subject to these Terms and Conditions and the License Terms.

12. Complaints and notice-and-takedown

- The Customer is requested to report technical defects or problems with the delivery as soon as possible, preferably within seven days of discovery, with a clear description and, where possible, additional information. This preferred period does not limit any statutory complaint periods or rights of Consumers.
- Filing a complaint does not suspend the payment obligation.
- Users may report (allegedly) unlawful Content or infringement; DroneStock may take appropriate measures, including (temporarily) taking Content offline or restricting accounts.

13. Indemnification

- Customer fully indemnifies DroneStock against all claims from third parties (including fines, damages, costs and reasonable legal costs) arising from the use of Content, including infringing or unlawful use by Customer or by third parties to whom Customer has provided access.

14. Liability

- DroneStock is only liable in the event of intent or deliberate recklessness.
- For business customers, liability is limited to the amount paid for the Content in question.
- Indirect damages, including consequential damages, lost profits, reputational damage and claims by third parties, are excluded.
- For Consumers, this restriction applies to the fullest extent permitted by law.
- Each claim expires 12 months after it has arisen.

15. Platform Availability

- DroneStock strives for a well-functioning platform, but does not guarantee uninterrupted or error-free availability.
- Temporary interruptions due to maintenance, updates, technical failures, cyber incidents or failures of hosting, cloud or payment providers do not entitle you to compensation or termination.

16. Force majeure

- Force majeure is understood to mean any circumstance beyond the reasonable control of DroneStock as a result of which performance cannot reasonably be required, including internet and network failures, failures at hosting/cloud or payment providers, cyber attacks, hacking or data leaks, power failures, government measures or sanctions and closure of airspace.
- During force majeure, obligations are suspended.
- If a force majeure situation continues for more than 30 days, the parties have the right to terminate the agreement without being entitled to compensation.
- DroneStock is not obliged to pay any compensation in the event of force majeure.

17. Export and sanctions legislation

- Customer agrees not to use Content in violation of any applicable export, sanction or trade laws.

18. Transfer of rights

- Customer's rights and obligations under this agreement are not transferable without the prior written consent of DroneStock.
- This provision has effect under property law within the meaning of Article 3:83(2) of the Dutch Civil Code.
- In the context of a sale, reorganisation or transfer of the business, DroneStock may transfer the legal relationship with the Customer to a successor operator, subject to the legal requirements for contract takeover.
- In the event of such a contract takeover, the relevant rights and obligations are taken over. The assignment does not in itself change the content or scope of any License already granted or other existing contractual rights of Customer.
- The Customer will be informed in writing about the identity of the new contracting party and the transfer date. Insofar as cooperation from the Customer is required, this will be validly obtained. Statutory consumer rights continue to apply.

19. No partnership

- These terms and conditions do not create a collaboration, agency, joint venture or employment relationship.

20. Enforcement

- In the event of a violation of these terms and conditions or the License Terms, DroneStock may, among other things:
  - o Revoke licenses;
  - o block accounts;
  - o restrict access;
  - o Remove Content;
  - o block downloads;
  - o recover damages;
  - o take legal action;
  - o recover reasonable legal, investigative, enforcement, internal and external advisory costs.
- DroneStock reserves all legal and contractual rights.

21. Modifications

- DroneStock may change these terms and conditions.
- Changes will be announced in advance if and to the extent required by applicable laws and regulations.
- Existing agreements are subject to changes subject to applicable legal rights and notice periods.
- For a purchase agreement that has already been concluded, the terms and conditions applicable at the time of its conclusion and the agreed License will continue to apply. A subsequent change in prices, license models or terms does not automatically change an already granted License.
- Changes in the legal relationship with Contributors are subject to the change scheme in the Contributor Agreement.

22. Effect nullity or voidability

- If any provision of these terms and conditions is found to be void or voidable, the remaining provisions shall remain in full force and effect.
- The provision in question will be replaced by a legally valid provision that is as close as possible to the purport of the original provision.

23. Applicable law and disputes

- These terms and conditions are governed by Dutch law.
- Disputes are submitted to the competent court in the district where BumbleB.nu B.V. is established, unless mandatory law prescribes otherwise.

24. Language versions

- This document was drafted in Dutch and translated into English. In the event of differences between the language versions, the Dutch text prevails to the extent permitted by mandatory law. This provision does not restrict consumers' mandatory statutory rights.